

Improvement Fundamentals

This one-day course provides participants with the knowledge and skills to contribute to identification and implementation of solutions for process related problems. Using a blend of Lean, Six Sigma and Change Leadership tools, the training is a hands-on learning experience that will help you participate or lead improvement activities.

What will I learn?

The course covers a variety of Improvement tools, including

- Problem statements
- Voice of the Customer
- Change leadership
- Facilitation skills
- Process mapping
- Value stream maps
- Process analysis
- Data collection
- Graphical analysis
- Waste identification
- Cause and Effect
- Mistake proofing
- Visual management
- Solution generation
- Standardised work
- Control plans

How much time do I need to commit?

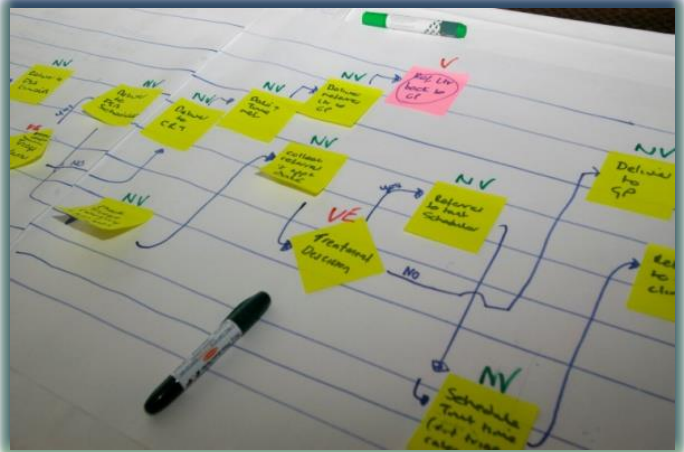
The formal training course is run over just one day, but to gain the most benefit you should also plan to be participating in or leading improvement activities within your organisation.

When and where is it?

9:00am to 4:30 pm

Tuesday 28 November 2017

BNZ Partners Centre, Level 7 Deloitte Centre
80 Queen St, Auckland



BOOK NOW !

This full-day event is available specifically for our members at the very special price of just \$349 (+gst). To ensure a practical, hands-on experience seats are strictly limited! To purchase tickets:



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